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Name: _____ Class: _____ Date: _____

Chapter 2 - The RIM Environment

True / False

1. E-commerce is an electronic method to communicate and to transact business over networks and computers.
- a. True
 - b. False

ANSWER: True

2. As you buy more products, businesses can track your purchases and your taste in the products offered.
- a. True
 - b. False

ANSWER: True

3. Electronic fund transfers (EFT) are more expensive than physical check payments and collections.
- a. True
 - b. False

ANSWER: False

4. The records and information management program is the overarching framework within which the information governance (IG) program resides.
- a. True
 - b. False

ANSWER: False

5. E-discovery can include employer postings on social media websites.
- a. True
 - b. False

ANSWER: True

6. ARMA is the authority on information governance programs.
- a. True
 - b. False

ANSWER: True

7. The ARMA International Principles are comprehensive in scope, but general in nature.
- a. True
 - b. False

ANSWER: True

8. According to the accountability principle, the file clerk supervisor shall oversee the information governance program.

Records Management And Ginn Answers

Roman Wölfel



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