# INTERVIEW SUMMARY REPORT

This report summarizes the findings from a survey and series of interviews conducted to evaluate the feasibility of a regional spill reporting hotline. This executive summary provides a brief overview of the project background, existing spill response programs, and recommendations related to feedback from the survey and interviews (municipal, state agency, and technical).

## BACKGROUND

## **Project Funding and Stakeholders**

The regional spill hotline feasibility study is a Source Identification Information Repository (SIDIR) project that is being implemented through the Stormwater Action Monitoring (SAM) program with oversight from the Stormwater Group (SWG). A Technical Advisory Committee (TAC) has also been formed to provide guidance and review deliverables for this feasibility study.

# **Project Goals**

Due to the variety of municipal reporting options across the region, and the varied levels of internal training, spill reporting and response can be challenging and can face a lack of coordination between jurisdictions. Confusion between jurisdictional boundaries and inconsistent reporting methods across neighboring jurisdictions has resulted in delays in spill response, inefficiencies, and lost opportunities to prevent environmental damages. The goal of this feasibility study is to:

Gather information and conduct an assessment on the feasibility and desire for a regional or statewide common "hotline" for citizens and municipal staff in Washington State to report spills and environmental incidents.

# Report Goals

The goal of this report is to summarize information gathered from a survey and series of interviews regarding the feasibility of implementing a regional spill hotline. This report also summarizes available technology, programs to investigate, support (or lack thereof) from local municipalities and state agencies, and other special considerations. This report uses the term "reporting systems" as an inclusive term that may incorporate multiple program elements including phone numbers, hotlines, mobile applications, web forms, and other spill response program elements.

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