

Dakota Daniel

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EXPERIENCE

REVENUE SPECIALIST / COLLECTOR

Boston, MA

04/2015 – present

- A focused effort to resolve customer issues using collection and deduction resolution techniques to improve free cash flow and working capital
- Ensure internal control and financial integrity over the revenue management process
- Communicate control violations to management
- Get involved when process improvement opportunities arise
- Accurately process transactions through SAP and other Danone financial systems
- Meet stated financial goals and objectives; KPIs
- Change customer behavior to improve payment patterns by partnering with Sales, Supply Chain, CIT and/or other internal department/s to formulate and implement strategy

CLIENT REVENUE SPECIALIST

New York, NY

05/2012 – 11/2014

- Create a global network both internally and externally linking in regional contacts to maximize efficiency around the billing cycle and collections management
- Develop and roll-out training to regional and local billing teams to manage and resolve quality issues
- Provide financial analysis to support fee deal negotiations
- Management/delivery of bespoke analysis requested by the client teams and the EC at periodic intervals or on an ad-hoc basis
- Manage compliance audits to ensure the clients fee deal and terms of engagement are adhered to
- Manage a client revenue function to coordinate assignments, budgeting, billing, e-billing, collecting and reporting for key clients
- Spot-check invoices for accuracy and work closely with the global e-billing team on identifying and addressing the causes of inaccuracy

REVENUE SPECIALIST

Los Angeles, CA

04/2010 – 04/2012

- Maintain the integrity and accuracy of the chargemaster including annual review, issues, and requests, with focus on assigned departments / clinics
- Develop and maintain fee sheets (paper and electronic) for accurate and timely charge capture functions, working closely with service area managers
- Assist with system analysis related to chargemaster and charge capture functions, including the reconciliation of charges from all sources (fee sheets, Epic / EpicCare and subsidiary systems)
- Ensure facility and professional charge capture and billing compliance with Federal and State regulations related to the chargemaster
- Define and document recommendations and process changes related to chargemaster operations, charge capture and revenue integrity initiatives, system / weaknesses / errors, software design, and build / test scenarios for system implementations
- Support internal and external reviews, assisting in business development, reimbursement, and charge capture processes
- Educate self through industry readings, conferences and other forums on critical healthcare trends including billing and coding and analyze and identify potential implications for UWMC & HMC Chargemaster Operations and UWMC / HMC Revenue Integrity

EDUCATION

CALIFORNIA STATE UNIVERSITY, FULLERTON

Bachelor's Degree in Business

SKILLS

- Very good knowledge of Excel (knowledge of Visual Basic and Access would be an advantage)
- Detail oriented and strong organizational skills
- Ability to understand, interpret and apply applicable rules, regulations, policies and procedures
- Knowledge of basic mathematical calculations
- Very strong analytical and synthesis skills
- Ability to effectively handle multiple priorities and work assignments
- Ability to utilize problems solving techniques
- Ability to communicate effectively, verbally and in writing
- Ability and the desire to redesign processes and systems to create more efficiencies within the processes
- Presentation skills and ability to lead a meeting / conduct presentation

Revenue Specialist Ii Test

B Lingard



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Table of Contents Revenue Specialist Ii Test

1. Understanding the eBook Revenue Specialist Ii Test
 - The Rise of Digital Reading Revenue Specialist Ii Test
 - Advantages of eBooks Over Traditional Books
2. Identifying Revenue Specialist Ii Test
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Revenue Specialist Ii Test
 - User-Friendly Interface
4. Exploring eBook Recommendations from Revenue Specialist Ii Test
 - Personalized Recommendations
 - Revenue Specialist Ii Test User Reviews and Ratings
 - Revenue Specialist Ii Test and Bestseller Lists
5. Accessing Revenue Specialist Ii Test Free and Paid eBooks
 - Revenue Specialist Ii Test Public Domain eBooks
 - Revenue Specialist Ii Test eBook Subscription Services
 - Revenue Specialist Ii Test Budget-Friendly Options
6. Navigating Revenue Specialist Ii Test eBook Formats

- ePub, PDF, MOBI, and More
- Revenue Specialist Ii Test Compatibility with Devices
- Revenue Specialist Ii Test Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Revenue Specialist Ii Test
 - Highlighting and Note-Taking Revenue Specialist Ii Test
 - Interactive Elements Revenue Specialist Ii Test
- 8. Staying Engaged with Revenue Specialist Ii Test
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Revenue Specialist Ii Test
- 9. Balancing eBooks and Physical Books Revenue Specialist Ii Test
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Revenue Specialist Ii Test
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Revenue Specialist Ii Test
 - Setting Reading Goals Revenue Specialist Ii Test
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Revenue Specialist Ii Test
 - Fact-Checking eBook Content of Revenue Specialist Ii Test
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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