SERVICE QUALITY QUESTIONNAIRE CAPITAL PROJECTS & FACILITIES MANAGEMENT REMODEL DEPARTMENT

| TO: | Site Administrator, | | |
|-----|---------------------|--|--|
| RE: | Work Order # - | | |

To better serve you, we ask that you take a few moments to complete the following questionnaire and return it to Capital Projects & Facilities Management, Remodel Department, 333 Holcomb, 3" Floor. We value your opinion so please take a minute and let us know how we're doing. If there are any questions on which you need clarification, please call 789-3843. If you wish to elaborate on any "no" answers please do so on the reverse side.

| | | Yes | No | NA |
|-----|---|--------|-------|-----|
| 1. | Was your initial Remodel Department contact person helpful and courteous? | 0 | D | |
| 2 | Did the Remodel Department worker check in before starting the work? | | | p |
| 3. | Were you notified on what impact the work would have at your facility? | | | 0 |
| 4. | Were you kept informed of the progress of the work? | | 0) | [0] |
| 5. | Were all your questions about the work answered to your satisfaction? | | 0 | |
| 6. | Was the work well organized? | | | 0 |
| 7. | Did the Remodel Department staff perform in a courteous and professional manner? | | D | |
| 8. | Did the worker promptly attend to the work and leave upon its completion? | | D | 0 |
| 9. | Was the work completed to your satisfaction? | 0 | | D |
| 10. | Was the work area left clean and safe? | | | |
| 11. | Overall what was your level of satisfaction with the work? Very Satisfied Satisfied No. (If not satisfied please note reason why in the Comments section below) | d Sadi | stied | |
| 12. | How long did it take to complete your request from the time you submitted the Transfer of Fr | unds? | | |
| | 1-2 weeks 🔲 3-4 weeks 🗀 1-3 months 🗀 over 3 months 🗀 | | | |
| 13. | Comments about this job and/or how we at Plant Facilities can improve our service? | | | |

Sample Questionnaire On Service Quality

Brendan G. Carr

Sample Questionnaire On Service Quality:

Reviewing Sample Questionnaire On Service Quality: Unlocking the Spellbinding Force of Linguistics

In a fast-paced world fueled by information and interconnectivity, the spellbinding force of linguistics has acquired newfound prominence. Its capacity to evoke emotions, stimulate contemplation, and stimulate metamorphosis is truly astonishing. Within the pages of "Sample Questionnaire On Service Quality," an enthralling opus penned by a highly acclaimed wordsmith, readers embark on an immersive expedition to unravel the intricate significance of language and its indelible imprint on our lives. Throughout this assessment, we shall delve in to the book is central motifs, appraise its distinctive narrative style, and gauge its overarching influence on the minds of its readers.

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