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# Operational Management Case Studies

**Mark Piekarz**



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Logistics, Supply Chain and Operations Management Case Study Collection David B. Grant, 2016-03-03 The Logistics Supply Chain and Operations Management Case Study Collection contains real life scenarios from leading companies including Volvo Vortex Honda of America Green Cargo and Swedish Transport Administration It includes a foreword by Martin Christopher Comprehensive in scope and scrupulous in detail this collection includes actual events experienced by businesses of every size from SMB s to some of the most successful corporations in manufacturing transportation hospitality and other industries Readers will discover proven tactics and innovative solutions for handling uncertainties solving problems and circumventing risk plus a wealth of information to guide strategy and decision making Readers involved in logistics and supply chain management will find the Logistics Supply Chain and Operations Management Case Study Collection full of immediate application of strategies and tactics to situations and challenges valuable tools for testing management proficiency in crisis mitigation and resolution independent learning modules and professional training programmes expanded question and answer sections designed to measure knowledge transfer and lessons learned engaging topical situations highly relevant to the fields of logistics supply chain management and operations Students and prospective managers will learn crucial skills to meet current challenges qualify for professional advancement and achieve success

Cases in Operations Management Robert Johnston, 1997 The second edition of this clearly structured text provides ready to use cases based on company experiences For easy use the cases have been grouped into subject areas which students are likely to face on a typical operations management course

**Operations and Supply Management 4.0** Marc Helmold, Brian Terry, 2021-04-12 Fierce competition globalisation and the permanent liberalisation of markets have changed the face of supply chains and operations drastically Companies which want to survive in a hostile environment must establish the optimum combination of supply and operations This book provides a holistic and practical approach to operations management 4 0 and supply management 4 0 It combines operations and supply best practices across the value chain It explains comprehensively how these new paradigms enable companies to concentrate on value adding activities and processes to achieve a long term sustainable and competitive advantage The book contains a variety of best practices industry examples and case studies Focusing on best in class examples the book offers the ideal guide for any enterprise in operations and supply in order to achieve a competitive advantage across all business functions focusing on value adding activities

**Production/operations Management** Thomas E. Hendrick, 1985

Supply Chains in Action Richard Wilding, 2019-10-03 Volume 2 of Logistics Supply Chain and Procurement Case Study Collection contains new case studies tackling Supply Chain and Procurement issues aiming to provide solutions affecting a range of different businesses Comprehensive in scope and scrupulous in detail this collection includes actual events experienced by businesses of every size from SMB s to some of the most successful corporations in manufacturing transportation maritime and other industries

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ranging from pharmaceuticals to fashion and previews issues ranging from the limits of lean to the potential of 3 D printing Cases vary in length and complexity offering maximum flexibility to both instructors and readers a convenient table provides fast access to specific topics Qualitative cases are supported by relevant discussion questions and sample responses quantitative cases are supported by completed numerical solutions and where applicable associated spreadsheets

**Applications of Operations Research and Management Science** G. S. R. Murthy, 2015-06-15 This book includes case studies that examine the application of operations research to improve or increase efficiency in industry and operational activities This collection of living case studies is all based on the author's 30 year career of consulting and advisory work These true to life industrial applications illustrate the research and development of solutions as well as potential implementation and integration problems that may occur when adopting these methods into a business Among the topics covered in the chapters include optimization in circuit board manufacturing Decision Support System DSS for plant loading and dispatch planning as well as development of important test procedures for tyre and pharma industry with shelf life constraints In particular the study on deckle optimization should be of great help to managers in paper industry and consultants for development of deckle optimization software The application of operations research throughout the industry makes it an ideal guide for industrial executives professionals and practitioners responsible for quality and productivity improvement *Operations Management* Tom Batley, University of Otago. Faculty of Commerce, 1980\* **Cruise**

**Operations Management** Philip Gibson, 2006 Cruise Operations Management provides a contextualised overview of hospitality services for the cruise industry The book looks into management issues providing a practical guide for both students and professionals alike *Operations Management* Peter Jones, Peter Robinson, 2012-03-22 An integrated media and text solution which clearly demonstrates the relevance of operations to everyday business activities through extensive use of text and running video case studies from companies such as Ikea Domino's EasyJet and Ticketmaster A truly engaging package for those with little knowledge or experience in operations management *Production And Operations*

*Management* Poonia, Virender S, 2010-09 *Conducting Case Studies for Operations Management Research* David M. McCutcheon, Jack R. Meredith, University of Cincinnati. College of Business Administration. Operations Management and Information Systems, 1992 **Operations Management** Mike Pycraft, 2000 **Service Operations Management** David Parker, 2012-09 As the services sector has become the most important sector of many of our economies this book makes a valued contribution to our greater understanding of what features are critical to operational success in this sector Based upon sound research and drawing on numerous cases studies the author has delivered an expose that will be of value to academics and practitioners alike From a long career in the field the author has distilled critical content into a well organised book that is a must for students and practitioners in services operations management It is welcoming to read of service operations management in the not for profit and public sectors \_ Peter Liesch University of Queensland Business School

Brisbane Australia David has captured the essentials of service operations within a complete enterprise framework Based upon case studies from a broad variety of organizations from around the globe this easy to understand text is a must for students and practitioners alike Students of service operations and indeed services marketing have been long awaiting a reference such as this \_ Derek Lundberg Metcash Food Grocery The author recognizes the critical fact that service operations is worlds apart from manufacturing operations management that produces tangible products \_ a failing of so many other texts that have drawn on yesteryear manufacturing paradigms to try and explain services This book succeeds in combining operational analysis with the empirical research to arrive at a comprehensive understanding of the forces that shape and change the service sectors Drawing on a wealth of information by virtue of his track record of many years researching the service sectors this book will be invaluable to both students practitioners and anyone interested in successful service operations \_ tourism hospitality transport retailing utilities not for profit public service \_ George Downie Senior Lecturer Southampton Business School UK This is an important book for educators students and professional managers As the services sector becomes a larger and increasingly pervasive part of our economy and as service operations management becomes the biggest part of most organizations the opportunity to increase productivity quality flexibility and innovation of service provision must be grasped firmly by those who want their organizations to remain competitive and successful This book very effectively blends conceptual frameworks with new practical case studies It is full of valuable and useful insights \_ Danny Samson University of Melbourne Australia This comprehensive textbook will become required reading for postgraduate students seeking to understand the principles of service operations management and for undergraduate students specializing in hospitality tourism or the public sector It will also serve as a handbook for operations managers in service organizations as they seek to develop and implement improved operations strategies Focusing on service delivery design capacity recovery performance measurement and service strategy the challenge of delivering exceptional service quality is addressed through a comparison of customers perceptions and expectations A new approach to quality in services describes the tools and methods for continuous service improvement This accessible and engaging textbook is the ideal foundation for a course in service operations management Each chapter represents a lecture and specific topic \_ with specified learning objectives and outcomes develops using a chunking and scaffold pedagogical technique \_ sub sections in the chapter develop the chapter s theme includes examples of organizations and small case vignettes suitable for class group discussion and larger cases of international organizations for set work activity draws upon contemporary research with clear citations to show the source \_ each chapter has a bibliography and reference list includes a series of questions that can be asked of the audience students \_ either to promote discussion or to be set as an assignment See the companion website \_ INCLUDE LINK \_ for an Instructor Resource Guide and PowerPoint slides with tips for activities and as a general guide to explore issues raised in the book

*Case Studies in Knowledge Management* Jennex, Murray E.,2005-04-30 Case Studies in

Knowledge Management provides rich case based lessons learned from several examples of actual applications of knowledge management in a variety of organizational and global settings A variety of KM issues are explored including issues associated with building a KMS organizational culture and its effect on knowledge capture sharing re use strategy and implementation of KM initiatives and a KMS The benefit of focusing on case and action research is that this research provides an extensive and in depth background and analysis on the subjects providing readers with greater insight into the issues discussed

Sport Operations Management and Development Mark Piekarz,2020-12-28 This essential textbook introduces the work of sport management and sport development from the perspective of the day to day operational challenges faced by managers and sport development officers It addresses the practicalities of designing and delivering sport services safely efficiently and effectively for profit or in non profit contexts The book covers core topics such as time management project management customer care developing partnerships fundraising crisis management and research It adopts a problem based learning approach with a strong practical focus on putting theory into practice to illustrate good practice and to help the reader develop sound operational skills knowledge and decision making underpinned by the principles of safety effectiveness and efficiency It features a range of diverse international case studies covering different sports and operational management challenges including global pandemics and terrorism Connecting theories ideas and scientific disciplines the book helps managers approach operations management more creatively combining both management and development work to show areas of difference and overlap It also introduces systems theory and the principals of marginal gains or small wins to help managers develop working cultures which can be utilised in all areas of management encouraging a culture of learning reflection and ethical action Sport Operations Management and Development is designed for both practitioners and students working in sport management development coaching or aspects of sport science

**QFINANCE: The Ultimate Resource, 4th edition** Bloomsbury Publishing,2013-09-26 QFINANCE The Ultimate Resource 4th edition offers both practical and thought provoking articles for the finance practitioner written by leading experts from the markets and academia The coverage is expansive and in depth with key themes which include balance sheets and cash flow regulation investment governance reputation management and Islamic finance encompassed in over 250 best practice and thought leadership articles This edition will also comprise key perspectives on environmental social and governance ESG factors essential for understanding the long term sustainability of a company whether you are an investor or a corporate strategist Also included Checklists more than 250 practical guides and solutions to daily financial challenges Finance Information Sources 200 pages spanning 65 finance areas International Financial Information up to date country and industry data Management Library over 130 summaries of the most popular finance titles Finance Thinkers 50 biographies covering their work and life Quotations and Dictionary

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