

# Siemens Hicom 300 E CS Rel 6.5 PBX with CallManager using 2621-T1 PRI NI-2 Gateway

This application note illustrates for connectivity of the Siemens Hicom 300 E Rel 3.1 PBX with Cisco CallManager using Cisco 2621-T1 PRI NI2 Gateway.

## Integration Description

Connectivity is achieved by using the industry standard PRI NI-2 protocol. The Siemens Hicom 300 E CS can be configured as either NETWORK or USER side.

## Cisco Systems Hardware and Software Requirements

- Hardware (Cisco 2621 Gateway): 2M FT T1 Port
- Software: CallManager Release 3.1

## PBX Hardware and Software Requirements

- Hardware: TM DN or TM DN 64
- Software: Version 6.5

## Features Supported

### Key Features Supported

Calling/Called Number

### Key Features Not Supported

Calling/Called Name

## Limitations

### Calling Name and Number feature

- Calling Name delivery and presentation features are not supported by the Siemens Hicom 300 E CS PBX.

- When calling from Cisco 7960 IP phone to Siemens digital phone, Calling/Called Number is displayed on both phones after the call is answered.
- When calling from Siemens digital phone to Cisco 7960 IP phone, IP phone displays Connected Number after the call is answered. Siemens phone however does NOT get updated when the call is answered. It displays the dialed numbers instead. (i.e. Access Code + extension number). It was verified using ISDN protocol analyzer that the CallManager was not sending "Connected Number" information in the connect message back to PBX.
- When a call is answered, the display on the Siemens phone is only active (Calling Number displayed) for approximately 4 seconds. Thereafter, the screen goes blank. This could be caused by a timer feature that is expiring for the display.

## User/Network Settings

The Cisco 2621 router with ISDN switch type setting of **primary-ni** supports both protocol sides by using the "isdn protocol-emulate network/user" command. When the router is set to emulate Network side and the Siemens is set to emulate User

# Siemens Hicom 300 Pbx Manual

**RJ Shavelson**



## **Siemens Hicom 300 Pbx Manual:**

*Business Telecom Systems* Kerstin Peterson, 2000-01-08 For anyone involved in buying and managing telephone systems this book brings clarity to the confusing array of products and services like voicemail interactive voice response fax on demand T 1 DSL etc The author explains how each technology works and what its practical applications are so readers can choose the best systems and service

**Cisco Unity Deployment and Solutions Guide** Todd Stone, Jeff Lindborg, Dustin Grant, Steve Olivier, 2004 Annotation A comprehensive guide to understanding how to design install and manage a unified communications solution Gain a thorough understanding of the Cisco Unity systems with guidance from three of its chief architects Master the application of Unity features to solve legacy and convergence problems Select from comprehensive solutions for Unity to effectively manage your Cisco Unity installations As an integral part of the Cisco AVVID Architecture for Voice Video and Integrated Data environment Cisco Unity complements the full range of Cisco IP based voice solutions including Cisco CallManager Cisco IP Contact Center and Cisco Personal Assistant Cisco Unity is designed for large or small enterprises and offers enhanced security reliability and serviceability along with support for Microsoft Windows 2000 Advanced Server SP2 and Microsoft Exchange 2000 Enterprise Server Cisco Unity Deployment and Solutions Guide presents real world deployment examples and shows how to plan install and manage a Cisco unified communications solution Part I focuses on understanding Unity architecture and the different technologies it uses It also provides a comprehensive list of features and explains how they are used Part II focuses on deployment issues and explains the steps necessary to deploy a Unity messaging system in a small or large organization It includes a considerable number of real world examples and case studies for each installation type Part III answers a large number of solutions oriented questions asked by customers on a regular basis but where no documented information is presently available Finally part IV explains everything a Unity Administrator needs to know in order to manage the system and its users Todd Stone is a Unity Customer Solutions Architect for Cisco Systems Jeff Lindborg is the architect and technical lead for the Applications Team for Cisco Unity Steve Olivier is the Unity expert on switch integration Author residences Seattle WA

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nearly 200 papers submitted from all over the world were sent to DEXA 92 Only 90 could be accepted A Poster session has also been established DEXA 90 was held in Vienna Austria DEXA 91 in Berlin Germany and DEXA 92 will take place in Valencia Spain where we are celebrating the discovery of the New World just five centuries ago in Leonardo's age Both the quality of the Conference and the compromise between Practice and Theory are due to the credit of all the DEXA 92 authors

*Database and Expert Systems Applications*, 1992      **Commerce Business Daily**, 1997-12-31      **Software Metrics**  
Karl-Heinrich Möller, Daniel J. Paulish, 1993      **System HICOM 300**, 1990      Siemens, Inc. Hicom 300 PABX System  
Guillermo Ubungen Jr Atayde, 1996

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